PURPOSE

1.1 To develop, implement, and maintain appropriate security incident identification, response, mitigation, and related documentation processes.

POLICY

2.1 The Los Angeles County Department of Mental Health (LACDMH) Workforce Member must immediately report any and all suspected and actual breaches of information security to his/her supervisor and then to the LACDMH Help Desk or Departmental Information Security Office (DISO). The DISO will activate the Departmental Computer Emergency Response Team (DCERT), and a DCERT Representative must ensure notification of all other DMH sites and/or persons - (e.g., LACDMH Chief Information Officer (CIO), System Managers/Owners) - of computer security threat events. The DCERT Representative must also notify the Privacy Officer if the security incident involves Protected Health Information.

2.2 The DISO or DCERT Representative is responsible for determining the appropriate level of response to a security incident and who outside of LACDMH needs to be notified.

2.3 The LACDMH security incident reporting response procedures, including the Incident Report form, must be consistent with the County Security Incident Report and Response policies and procedures.

DEFINITIONS

3.1 CCERT: Countywide Computer Emergency Response Team. CCERT has responsibility for response and reporting of information technology (IT) security incidents.
3.2 **CERT:** Computer Emergency Response Team. CERT has responsibility for response and reporting of IT security incidents within an organization.

3.3 **DCERT:** Departmental Computer Emergency Response Team. DCERT has responsibility for response and reporting of IT security incidents.

3.4 **Incident:** An occurrence or event that interrupts normal procedure or precipitates a crisis.

3.5 **System Managers/Owners:** The person who is responsible for the operation and use of a system.

For a more complete definition of terms used in this policy and/or procedure, see the LACDMH Security Glossary, Attachment 1 of LACDMH Policy No. 555.02, Information Technology and Security.

For additional information on this matter, please consult with the DISO.

**AUTHORITY**

1. **MANDATED BY** 45 Code of Federal Regulations (CFR), Part 164, Subpart C, Section 164.308(a)(6)(i)
2. Board of Supervisors Policy No. 6.103, Countywide Computer Security Threat Responses

**ATTACHMENT (HYPERLINKED)**

1. [Security Incident Report and Response Procedures](#)

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This policy shall be reviewed on or before January 2010.