Proposer's Name: _____

RFP No: DMH-1109B2

APPENDIX B.2

TECHNICAL REQUIREMENTS RESPONSE

Integrated Behavioral Health Information System

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TECHNICAL REQUIREMENTS RESPONSE INSTRUCTIONS

Capitalized terms used in this Appendix B.2 without definition herein shall have the meanings given to such terms in the body of Appendix E (Sample Agreement), Appendix A (Statement of Work) or Appendix F (Glossary).

The Technical requirements set forth in this Appendix B.2 (Technical Requirements Response), for the IBHIS RFP are contained in a Microsoft Excel workbook designed to be self-scoring matrix. The matrix has been designed to require a single response in the appropriate Response Column A, B, C, D, or E for every numbered requirement within each respective section. Only one entry per numbered requirement is permitted. Proposer shall not place responses in columns that are shaded or unnumbered, alter, insert rows or add data to the matrix.

Complete and submit information as requested for each and every required Section [i.e., Section I (System Architecture), Section II (Database), Section III (Reporting), Section IV (Security), Section V (EDI), Section VI (Ease of Use), Section VII (System Reliability), Section VIII (Production Control), Section IX (Other Environments), Section X (System Standards), and Section XI (Interfaces)].

[Note: A document substantially similar to this Appendix B.2 shall become Attachment B.2 (Technical Requirements) to Exhibit B (Technical Solution Requirements) of any resultant Agreement.]

IMPORTANT: Proposer must not leave any numbered requirement response column blank within each respective section. Failure to provide a response to any numbered requirement will be deemed "Non-Responsive." Multiple responses to any numbered requirement will also be deemed "Non-Responsive." Responses that are deemed "Non-Responsive" will result in a zero (0) point score or may, in County's sole discretion, result in disqualification or elimination of the proposal. County in its sole discretion may elect to adjust Proposer's score where discrepancies between Proposer's comments and score exist.

For each numbered requirement, place a number one (1) in only one of Response Column A, B, C, D, or E. The definitions of the columns are as follows:

* **A = Currently available**

  The functionality described in the requirement statement is available in the current release of the proposed System Software without modification or the use of Third Party Software.

* **B = Development**

  The functionality described in the requirement statement is not available in the current release of the proposed System Software but is or will be under development and added to the general commercial release and available for Production Use by July 1, 2010.

* **C = Available via vendor modification**

  The functionality described in the requirement statement requires vendor modification ("Custom Programming Modifications") to the current release of the proposed System Software. No Third Party Software is required to provide the stated functionality.

TECHNICAL REQUIREMENTS RESPONSE INSTRUCTIONS

Proposer must additionally include a corresponding entry in Section III.A (Professional Services: Custom Programming Modifications) of Appendix C (Price and Schedule of Payments) in respect of the applicable Custom Programming Modification, even if the cost is a zero ($0.00) dollar amount, for each requirement with this response.

All software modification services and/or Work associated with a response of C shall be performed as set forth in Appendix A (Statement of Work), and in accordance with Appendix E (Sample Agreement).

* **D = Available using Third Party Software**

The functionality described in the requirement statement requires the licensing, installation, and integration of Third Party Software with existing proposed System Software.

Proposer must list the Third Party Software in the Comments column and include corresponding entries in Sections I.B (System Software: Third Party Software) and III.B (Professional Services: Interfaces) of Appendix C (Price and Schedule of Payments) to include the cost of both the applicable license(s) and any related integration services and/or other Work, even if the cost is a zero ($0.00) dollar amount, for each requirement with this response.

Any related Third Party Software integration services and/or Work associated with a response of D shall be performed as set forth in Appendix A (Statement of Work), and in accordance with Appendix E (Sample Agreement).

* **E = Not available**

The functionality described in the requirement statement is not available in the current release of the proposed System Software and is not targeted to be in general commercial release and available for Production Use by July 1, 2010.

* **Comments**

In addition to listing any applicable Third Party Software, the Comments column can be used to qualify answers or add notes that may further explain how the proposed software achieves the desired functionality.

Technical Requirements Response

Section I - System Architecture

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	System Architecture						
	General						
1	Ability to access all User Components via a web browser						
2	Includes queue management, forms management, and print distribution capabilities						
3	Ability for vendor to securely access the System remotely via direct access through a secure connection over the Internet						
4	Components of the System use IE7 multiple tabs						
	Network						
5	Application can be executed in a Microsoft Terminal Services environment						
6	Application can be executed in a Citrix Client environment						
7	Ability for designated staff to send broadcast messages within the System						
	Application						
8	Provides optical scanning of hardcopy documents and document indexing features						
9	Provides for incorporation and indexing of digital images (e.g., photographs, Electroencephalogram)						
10	Provides for sending and receiving an e-fax directly from the System						
11	System Software is case sensitive						

Technical Requirements Response

Section II - Database

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Database						
12	Utilizes Oracle, SQL Server or Caché as the Database Management System (DBMS)						
13	Provides utilities or other tools for administrative Users to evaluate data relationships between tables						
14	Includes Entity Relationship Diagram of logical design available electronically						
15	Includes Entity Relationship Diagram of physical table design (including attributes) available electronically						
16	Includes functional descriptions of stored procedures within the database						
17	Includes an electronic data dictionary						
18	Provides a data dictionary which includes user-defined fields and tables which can be viewed online						
19	Ability to load meta-data into a reporting repository						
20	Provides a normalized data model for processing of data						
21	Provides ad-hoc data access to the production database for trouble-shooting purposes						
22	Ability to create data views						
23	Ability to automatically rollback deadlocked processes						
24	Ability to store data in XML format						
25	Utilizes Structured Query Language						
26	Provides a diagnostic tool or utility to identify contaminated and corrupt files and locate the contamination within the file						
27	Provides a tool or utility to select individual records and execute an update						
28	Provides a tool or utility to select a group of records and execute a mass update						
29	Ability to create forms online						
30	Ability to capture all data elements from online forms						
31	Ability to populate online forms using all data elements						

Technical Requirements Response

Section III - Reporting

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Reporting						
	Reporting Repository						
32	Provides a reporting repository that is separate from the production database						
33	Provides a reporting repository that is synchronized to the production database on a predefined schedule						
34	Provides a database to serve as a reporting repository						
35	All data elements in System are available for download to the reporting repository						
36	Captures data from user-defined fields and screens						
	Accesses data within the reporting repository by:						
37	Standard menus and screens						
38	User-defined menus and screens						
39	Standardized reports						
40	Ad-hoc reports						
41	Access to the reporting repository is unaffected by the primary site server(s) (production) and recovery data center site server(s) availability						
42	Ability to extract and download from reporting repository						
43	Includes a Data Extract, Transform, and Load Utility (ETL) to load data from the production database to the reporting repository						
44	Ability to create data marts						
45	Ability to create tables with user-defined elements within the reporting repository						
46	Reporting database resides on its own server						
	Report Writing						
	Provides one integrated report writer tool with access to:						
47	All fields within all Components						
48	All fields, including user-defined fields added to the production database						
49	Provides a report writer tool that is menu driven						
50	Provides a report writer tool for use by Users						
51	Provides help text available within the report writer tool						

Technical Requirements Response

Section III - Reporting

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
52	Ability to write queries and save them						
53	Ability to print reports locally						
	Ability to save reports in the following formats:						
54	Adobe (.pdf)						
55	MS-Excel (.xls)						
56	MS-Word (.doc)						
57	Plain Text						
58	Other						

Technical Requirements Response

Section IV - Security

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

Requirement		A	B	C	D	E	Comments
Security							
	Access Control						
59	Ability to restrict rights, privileges or access at the User and group level						
60	Ability to assign rights, privileges or access to processes for specified tasks						
	Ability to authorize administrators to manage restrictions or privileges associated with Users, groups, and processes including:						
61	Defining levels of access						
62	Assigning levels of access						
63	Modifying a level of access						
64	Removing a level of access						
	Ability to associate permissions with a User using the following access controls:						
65	User-based (i.e., access rights assigned to each User)						
66	Role-based (i.e., Users are grouped and access rights assigned to these groups)						
67	Context-based (i.e., role-based with additional access rights assigned or restricted based on the context of the transactions, such as time-of-day, workstation-location, emergency-mode, etc.)						
68	Assigns record only to designated Users						
69	Makes record inaccessible (e.g., blinds and locks) to non-designated Users						
70	Ability to override restricted assignment and assign to another designated User						
71	Provides notification when Break-the-Glass function is used						
	Ability to limit User functionality based on the following access rights:						
72	Read						
73	Write						
74	Modify						
75	Transmit						
76	Download						
77	Ability to revoke the access privileges of a User without requiring deletion of the user						
78	Integrates with Microsoft Active Directory for authentication						
79	Provides integrated security managed in a central accounts database						
80	Ability to view list of Users logged on to System in real-time						
81	Ability to add user-defined messages to log-on screen						

Technical Requirements Response

Section IV - Security

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

Requirement		A	B	C	D	E	Comments
	Audit Control						
82	Generates an audit record for all activity of a given User (i.e., a trail of all user activity within the System)						
83	Generates an audit record for activity associated with a transaction, from creation to completion, including logging of data additions, changes, and deletions						
84	Ability to record and monitor all accesses of a patient record						
85	Ability to record and monitor all activity of a patient record						
86	Ability to generate an audit record whenever a client record is viewed						
87	Ability to select which transactions to capture						
88	Ability to select data elements captured in audit records						
89	Ability to capture all Users who have used a given function						
90	Ability to capture all Users who have updated a given field						
91	Ability to establish policy-based retention periods for audit information						
	Records within each audit record the following information when it is available:						
92	Date and time of the event						
93	Component of the System (e.g., software, hardware) where the event occurred						
94	User device or peripheral device involved in transactions						
95	Type of transaction						
96	User identity						
97	Outcome (success or failure) of the event						
98	Tracks the before and after record of modified data elements						
99	Ability to log system administrator activity						
100	Ability to restrict system administrator from changing log activity						
	Provides authorized administrators with the capability to read all audit information from the audit records in a human readable format using the following options:						
101	Reports based on ranges of system date and time that audit records were collected						
102	Export logs into text format and correlate records based on time (e.g., UTC synchronization)						
103	Supports time synchronization using Network Time Protocol (NTP) and uses this synchronized time in all security records						

Technical Requirements Response

Section IV - Security

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
104	Supports time synchronization using Simple Network Time Protocol (SNTP), and uses this synchronized time in all security records						
	Secures audit records in the following ways:						
105	Allows read access to authorized Users only						
106	Protects stored audit records from unauthorized deletion						
107	Prevents modifications to the audit records						
	Authentication						
108	Authenticates the User before any access to protected resources (e.g., PHI) is allowed						
109	Authenticates the User before any access from standalone devices (e.g., mobile devices) to protected resources (e.g., PHI) is allowed						
110	Password strength rules mandate a minimum number of characters, required inclusion of alpha-numeric complexity and special characters						
111	Requires the User to change their password on a defined schedule						
112	Ability to prevent further viewing and access to the proposed System upon detection of inactivity that remains in effect until the User reestablishes access						
113	Logs all unsuccessful access attempts to log-in to the System						
114	Ability to lock-out a User due to user account inactivity						
115	Ability to configure the length of time of User account inactivity						
116	Ability to set a maximum number of unsuccessful logon attempts after which User is locked out of the System						
117	Provides an administrative function that resets passwords						
118	Ability for an administrator to delegate authority, by User group, to reset password						
119	Ability for an administrator to delegate authority, by User group, to restore system access of locked out User						
120	Ability to require the password to be changed by a User at the next successful logon						
121	Ability to use case insensitive usernames that contain typeable alpha and numeric characters						

Technical Requirements Response

Section IV - Security

Place the number "1" into the appropriate response column:
A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

Requirement		A	B	C	D	E	Comments
122	Ability for an authenticated User to change their password						
123	Ability to use case sensitive passwords that contain typeable alpha and numeric characters						
124	Stores and transmits passwords in an encrypted format						
125	Prevents the reuse of a configurable number of previously used passwords within a specific configurable timeframe						
126	Ability to configure password constraints to incorporate user-defined criteria						
127	Ability to use the County RSA SecurID token to provide access to the System via the Internet						
	Protection						
128	Provides secure information delivery over the Internet via encryption by using triple-DES (Data Encryption Standard) or the Advanced Encryption Standard (AES)						
129	Encrypted data delivered over the Internet is transmitted via open protocols (e.g., TLS, SSL, IPSsec, XML encryption, S/MIME)						
130	Ability to store information on portable / removable media that has been encrypted with triple-DES or AES algorithms						
131	System provides a web (HTTP) interface and provides an SSL configuration mechanism						
132	Ensures the authenticity of remote nodes (i.e., mutual node authentication) when communicating PHI over the Internet or other known open networks using open protocols (e.g., TLS, SSL, IPSec, XML sig, S / MIME)						
133	Prevents display of passwords while being entered						
	Electronic Signature						
134	Ability to use digital signatures in records and documents within the System						
135	Ability to use digital signatures in records and documents sent to external business partners						
136	Employs non-repudiation techniques in digital signature technology						
	The electronic signature mechanisms is:						
137	Unique to the signer						
138	Capable of being verified						

Technical Requirements Response

Section IV - Security

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

Requirement		A	B	C	D	E	Comments
	The system complies with Certification Commission for Healthcare Information Technology (CCHIT) certification criteria for:						
139	Security: Access Control						
140	Security: Audit						
141	Security: Authentication						

Technical Requirements Response

Section V - EDI

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

Requirement		A	B	C	D	E	Comments
EDI							
	Accepts and transmits information in the following standard formats:						
142	ASC X12N 270 / 271 Eligibility						
143	ASC X12N 276-277 Claim Status						
144	ASC X12N 275 Patient Information / Claims Attachment						
145	ASC X12N 278 Health Care Services Review						
146	ASC X12N 820 Capitation						
147	ASC X12N 834 Benefit / Enrollment / Maintenance						
148	ASC X12N 835 Health Care Claim Payment / Advice						
149	ASC X12N 837 Health Care Claim						
150	ASC X12N 997 Functional Acknowledgment						
151	TA1 Interchange Acknowledgement						
152	NCPDP Telecommunication Standard v5.1						
153	NCPDP Batch Standard v1.1						
154	NCPDP SCRIPT Standard v8.1						
155	NCPDP Formulary and Benefit Standard v1.0						
	Accepts and processes automated information using standard interfaces in secure formats, including:						
156	EDI						
157	Custom XML messages (via HTTP/HTTPS, FTP, SMTP)						
158	Internet direct entry						
	Transmits EDI claims status to providers, including:						
159	Errors requiring resubmission						
160	Resubmission validation						
161	Ability to reject claims received electronically due to missing required fields						
162	Ability to transmit electronic statements to third-party processing agents						
163	Ability to customize EDI components including the addition or removal of elements						
164	Provides data compression for transmitted transactions						

Technical Requirements Response

Section V - EDI

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Provides data validation based on:						
165	Data type						
166	Data integrity checks						
167	Comparison edits (e.g., comparison against a table of acceptable values)						
168	User-defined rules						
169	Includes audit mechanism for reconciliation of rows transmitted						
170	Reports all preprocessor errors in an inbound batch at one time						
171	Includes error processing mechanism for import process reconciliation						
	Accepts electronic imports and exports of the following information and reference files:						
172	ICD-9						
173	CPT						
174	HCPCS						
175	NDC codes						
176	Provider data						
177	Pricing and fee tables						
178	Other						
179	Ability to view status of EDI file transfers						
180	Ability to resend EDI file						

Technical Requirements Response

Section VI - Ease of Use

Place the number "1" into the appropriate response column:
A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Ease of Use						
	User Customization Options						
181	Ability to define new data elements and incorporate them into the production database, client record, application screen, and reports						
182	Provides for the customization of tables (e.g., procedure code or description)						
183	Ability to customize standard field labels						
184	Provides security controlled access to the customization or definition of tables						
185	Provides for administrative Users to define new screens						
186	Provides for the addition of menu options or menu selections to facilitate access to new user-defined screens						
	Provides the capability to assign default values to screen fields for:						
187	Standard screens						
188	User-defined screens						
189	Ability to establish table edits within user-defined screens						
190	Flags custom programming and prevents over-write during upgrades						
191	Flags custom help text and prevents over-write during upgrades						
192	Provides for user-defined screen literals associated with the data-field						
193	Provides for user-defined screen literals not associated with the data-field						
194	Ability to define the edit rules for a user-defined data element						
195	Provides automatic data formatting as appropriate (e.g., phone number, dates)						
	Documentation						
	On-line Help						
196	Provides on-line context sensitive definitions for menu-screen selections						
197	Provides "pull-down" menus for screen prompting						
198	Provides on-line context sensitive help at the screen level within all Components (i.e., when the User selects "help" from within a screen, the help text is specific for that screen and related topics)						
199	Provides prompting for field level entry						
200	Provides unique identifiers on all screens to assist Help Desk resolve User problems						

Technical Requirements Response

Section VI - Ease of Use

Place the number "1" into the appropriate response column:
A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
201	Provides context sensitive on-line help at the field level for all fields accessible on-line within all Components						
202	Ability to customize help text						
203	Provides technical documentation, within each screen that includes source of all data (i.e., data element name and table or calculation)						
204	Ability to add internal policies and procedures to help text						
205	Provides updates to on-line documentation with each software update						
	User Documentation						
206	Includes a complete on-line copy of the User documentation						
207	Includes context sensitive on-line User documentation and help files						
208	Includes indexed User documentation						
209	Includes on-line User documentation and help files which are searchable based on a topic and/or keyword						
	Technical Documentation						
210	Includes a complete on-line copy of the technical documentation						
211	Includes context sensitive on-line technical documentation and help files						
212	Includes indexed technical documentation						
213	Includes on-line technical documentation and help files which are searchable based on a topic						
214	Includes on-line technical documentation and help files which are searchable based on a keyword						
215	Includes technical documentation on how to add, modify and remove User accounts						
216	Includes technical documentation on how to reset User passwords						
217	Includes technical documentation on how to establish password constraints						
218	Includes technical documentation on how to use and manage audit logs						
219	Provides GUI for System Administration tools						

Technical Requirements Response

Section VII-System Reliability

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	System Reliability						
	Backups						
220	Provides for fully automated backups of data, security credentials, log and audit files						
221	System restore results in a fully operational and secure state, including application data, security credentials, log and audit files						
222	Performs complete backups of a running System in Production Use without shut down or suspension of operations						
	Availability						
223	Provides User System availability twenty-four (24) hours per day, seven (7) days per week						
224	Includes utilities to help monitor and tune performance						
	Business Continuity						
225	Ability to create synchronized instances of the System at primary and recovery data center sites						
226	Provides high availability capabilities to the recovery data center for Users in the event of a System failure						
227	Provides auto-save function for all User updates						

Technical Requirements Response

Section VIII-Production Control

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Production Scheduling and Control						
228	Ability to establish and support job queues, assign priorities, and classes						
229	Provides job scheduling capabilities						
230	Provides event triggered job scheduling						
231	Provides job batch scheduling of multiple processes						
232	Provides System notification to the operator of exceptions including: any communications failure; abnormal job completion; and performance degradation						
233	Ability to print the system log						
234	Interfaces with third party scheduling systems						

Technical Requirements Response

Section IX - Other Environments

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Testing, Development and Training Environments						
	Ability to create separate, multiple environments, including:						
235	Production						
236	Test						
237	Development						
238	Training						
239	Others						
240	Includes test transactions, with input, that have been defined and are available for validating the functionality of the System						
241	Ability to use subset copies of the production database for testing, development or training (i.e., database structure intact with a subset of the real data)						
242	Provides testing of configuration changes						
243	Provides testing of control file changes						
244	Ability to create a testing environment that includes all functional components of the production environment						
245	Ability to preserve User profiles when loading a new release to any environment						

Technical Requirements Response

Section X - System Standards

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	System Standards						
246	Compliant with the security and privacy of health data provisions of the HIPAA Final Security Rules published February 20, 2003						
247	Ability to use XML and EDI formats						
248	Provides data transmission using HL7 protocol version 2.x						
249	Provides data transmission using HL7 protocol version 3.x						
250	Interfaces with Internet Explorer 7.0 or any later version to allow access to the System						
251	Utilizes Security Assertion Markup Language (SAML)						
252	Utilizes Object Linking and Embedding (OLE)						
253	Utilizes Simple Object Access Protocol (SOAP)						
254	Compliant with ODBC						
255	Interfaces with Cognos Business Intelligence products						
256	Compatible with CISCO networking products						
257	Interfaces with Double-Take (produced by NSI Software)						
258	Supports Pointsec 2.0 encryption protocol for secure remote laptop access						
259	Compliant with the security provisions of Title IV – Health Information Technology for Economic and Clinical Health (HITECH) Act						

Technical Requirements Response

Section XI - Interfaces

Place the number "1" into the appropriate response column:

A=Currently available **B**=In development (available by 7/1/2010) **C**=Available via vendor modification **D**=Available using Third Party Software
E=Not available

	Requirement	A	B	C	D	E	Comments
	Interfaces						
260	Interfaces with facsimile applications						
261	Interfaces with translation software (interface engine) for the transmission of electronic claims						
262	Provides EDI interface to claims clearinghouses						
263	Interfaces with Dragon NaturallySpeaking						
264	Interfaces with touch screen devices						
265	Ability to provide data extracts from the reporting repository to feed an external enterprise data warehouse						
266	Provides an interface engine to create customized interfaces						
267	Ability to use a third party interface engine to create customized interfaces						
268	Integrates with Sun's eGate Integrator						
269	Integrates with Quovadx						
270	Integrates with Microsoft's BizTalk						
271	Creates user-defined interface files for eCaps financial system						