COUNTY OF LOS ANGELES

MARVIN J. SOUTHARD, D.S.W.
Director

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Chief Deputy Director

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BOARD OF SUPERVISORS
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DEPARTMENT OF MENTAL HEALTH

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December 23, 2003

ADOPTED
BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

28 JAN 0 6 2004

VIOLET VARONA-LUKENS
EXECUTIVE OFFICER

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

APPROVAL OF AMENDMENT TO CONSULTANT SERVICES AGREEMENT WITH CALIFORNIA INSTITUTE FOR MENTAL HEALTH FOR FISCAL YEARS 2003-2004, 2004-2005 AND 2005-2006 (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve the Amendment format and instruct the Director of Mental Health or his designee to prepare, sign, and execute Amendment No. 1 (substantially similar to Attachment I) to Contract No. DMH-01407, with California Institute for Mental Health (CIMH) to increase the Maximum Contract Amount (MCA) by $200,000, from $20,000 to $220,000, for each of Fiscal Years (FY) 2003-2004, 2004-2005 and 2005-2006. The increase in the MCA will be fully funded with budgeted California Work Opportunity and Responsibility to Kids (CalWORKs) and General Relief Opportunities to Work (GROW) allocations. The Amendment will allow CIMH to conduct three separate studies on supportive services to Los Angeles County's Welfare-to-Work efforts. These three studies will examine program results, measure performance, identify outcomes, and present recommendations. The Amendment will be effective upon Board approval.

2. Delegate authority to the Director of Mental Health or his designee to prepare, sign, and execute future amendments to the Agreement and establish as a new MCA the aggregate of the original contract and all amendments through and including these amendments provided that: 1) the County's total payments to contractor under the Agreement for each fiscal year shall not exceed a change of twenty percent from the applicable

revised MCA; 2) any increase shall be used to provide additional services or to reflect program and/or policy changes; 3) the Board of Supervisors has appropriated sufficient funds for all changes; 4) approval of County Counsel and the Chief Administrative Officer or his designee is obtained prior to any such Amendment; 5) the parties may, by written amendment, mutually agree to reduce programs or services without reference to the twenty percent limitation; and 6) the Director of Mental Health shall notify the Board of Supervisors of Agreement changes in writing within 30 days after the execution of each Amendment.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The increased funding of $200,000 each for FYs 2003-2004, 2004-2005 and 2005-2006 will allow CIMH to conduct three separate studies on supportive services to Los Angeles County's Welfare-to-Work efforts. These three studies will examine program results, measure performance, identify outcomes, and present recommendations.

The first study is an annual outcomes evaluation on the Los Angeles County's CalWORKs supportive services program. This study will measure consumer satisfaction and the overall effectiveness of the County's CalWORKs supportive services, i.e., mental health, substance abuse and domestic violence programs. CIMH conducted Los Angeles County's first annual CalWORKs Outcomes Study, which was approved by your Board on June 17, 2003.

The second study is an evaluation of a pilot program serving the needs of homeless CalWORKs families. This study is part of an adopted Board Motion, dated September 16, 2003, which directed Department of Mental Health (DMH), Los Angeles Homeless Services Authority (LAHSA) and Department of Public Social Services (DPSS), "to create and implement an evaluation plan which includes performance measures and outcomes to determine the effectiveness of such programs in addressing the plight of homeless families." This study will focus on the CalWORKs Homeless Families Program to be implemented in the Los Angeles Downtown/Skid Row and San Gabriel Valley areas. This study will also include a follow up on the CalWORKs families served in a previous pilot in Los Angeles' Downtown/Skid Row area. The evaluation study will present recommendations on what efforts are needed to expand this program countywide.

The third is a study of Los Angeles County's GROW's supportive services, i.e., mental health, substance abuse and domestic violence programs. This study will describe consumer characteristics, discuss performance measures, service needs

and utilization, and identify barriers facing GROW participants who are in need of supportive services.

Without approval of the recommended actions, DMH, DPSS and Department of Health Services – Alcohol & Drug Program Administration (DHS-ADPA) will be unable to evaluate the effectiveness and efficiency of these programs, which may result in decreased State and local funding and curtailed supportive services for the County's CalWORKs and GROW participants.

Implementation of Strategic Plan Goals

The recommended Board action is consistent with the County's Third Goal "Organizational Effectiveness" within the County Strategic Plan. Los Angeles County's Welfare-to-Work efforts require departments to report on program results by collecting and analyzing operational measures on how well services were provided and to demonstrate if these services achieved beneficial and improved outcomes for service recipients or consumers. The intent is also consistent with the County's Performance Counts.

FISCAL IMPACT/FINANCING

There is no increase in net County cost. Appropriation for this amendment in the amount of $200,000 is included in the FY 2003-2004 Adopted Budget and is funded by CalWORKs, $150,000 and GROW, $50,000 through an intrafund transfer from DPSS. The annual amount of $220,000 each for FYs 2004-2005 and 2005-2006 will also be funded by CalWORKS and GROW and will continue to be requested in DMH's annual budget process.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

CIMH is a sole source provider that was selected by DMH due to their expertise in the area of outcome measurement and program evaluation, including the recent Board-approved CalWORKs Outcome Study. They have been selected to conduct three separate studies on supportive services related to Los Angeles County's Welfare-to-Work efforts. State and local authorities, as well as consumer and advocacy groups, expect DMH to demonstrate fiscal and clinical accountability when using public funding to deliver mental health services. The collection of timely, accurate and comparable data is of growing importance with the advent of State and local initiatives that link continued funding to demonstrated benefits and outcomes. The three studies recommended to your Board will provide detailed information on the Welfare-to-Work, CalWORKs and GROW programs' progress in meeting their objectives and enable

DMH to develop performance plans and set specific, measurable outcomes for the programs to achieve.

Performance measures and outcomes are necessary to improve accountability and serve as a tool for continued monitoring, planning and managing the Welfare-to-Work programs. Further, the performance measures developed in these studies are necessary to enhance the quality of services, improve management practices, evaluate the projects, and aid in budget development and review. The studies will provide measures that reflect the impact of programs on the lives of CalWORKs and GROW participants and their families.

The proposed action has been reviewed and approved by County Counsel, the Chief Administrative Office, Fiscal and Program staff, DPSS, and DHS-ADPA. The attached format has been approved as to form by County Counsel.

CONTRACTING PROCESS

CIMH was established in 1993 to "promote excellence in mental health services through training, technical assistance, research and policy development. CIMH is dedicated to a vision of a culturally competent mental health service system, within communities that sustain and support families and children, support resilience, recovery and self-determination for persons with psychiatric disabilities, and promote mental health and wellness."

CIMH's CalWORKs Project staff is widely known and acknowledged as having expertise and experience in the evaluation and research of CalWORKs supportive services. The purpose of the CalWORKs Project is to study the implementation of CalWORKs in California counties, as it relates to the identification, referral and delivery of mental health, alcohol and other drugs, and domestic violence services to CalWORKs participants when these issues are barriers to employment for the welfare-to-work population. (CIMH CalWORKs Project's publications, policy briefs, training events and newsletters Attachment II.)

CIMH's statewide collaborations and demonstrated expertise in the area of CalWORKs outcome measurement and program evaluation, including its recent Board-approved CalWORKs Outcome Study, validates the selection of CIMH as a sole source to conduct these studies on Los Angeles County's Welfare-to-Work supportive services. Therefore, DMH believes that expertise already existed when it selected CIMH for this purpose.

IMPACT ON CURRENT SERVICES

Amending this Agreement with CIMH will enable DMH to effect program changes and initiate performance measures for the 3 programs to be studied, namely CalWORKs supportive services, CalWORKs homeless pilots, and the GROW supportive services. Services to the targeted populations will not be interrupted by the initiation of the studies.

CONCLUSION

The Department of Mental Health will need one (1) copy of the adopted Board action. It is requested that the Executive Officer of the Board notifies the Department of Mental Health's Contracts Development and Administration Division at (213) 738-4684, when this document is available.

Respectfully submitted,

Marvin J. Southard, D.S.W.
Director of Mental Health

MJS:RK:LQ

Attachments (2)

c: Chief Administrative Officer
County Counsel
Chairperson, Mental Health Commission

ATTACHMENT I

CONTRACT NO. DMH-01407

AMENDMENT NO. 1

THIS AMENDMENT is made and entered into this _____ day of _____ 2003, by and between the COUNTY OF LOS ANGELES (hereafter "County") and California Institute for Mental Health (CIMH) (hereafter "Consultant").

WHEREAS, County and Consultant have entered into a written Agreement, dated June 10, 2003, identified as County Agreement No. DMH-01407, and any subsequent amendments (hereafter collectively " Agreement"); and

WHEREAS, for Fiscal Years 2003-2004, 2004-2005 and 2005-2006, County and Consultant intend to amend Agreement only as described hereunder; and

WHEREAS, for each Fiscal Years 2003-2004, 2004-2005 and 2005-2006 County and Consultant intend to amend Agreement to add $200,000 to the Maximum Contract Amount to allow CIMH to conduct three (3) separate studies on supportive services to Los Angeles County's Welfare-to-Work efforts and examine program results, measure performance, identify outcomes and present recommendations; and

WHEREAS, County and Consultant intend to delete Exhibit A (Statement of Work) and Exhibit B (FEE SCHEDULE) in their entirety and replace with Exhibit A-1 and Exhibit B-1; and

WHEREAS, County and Consultant intend to amend Agreement to add Exhibit F- Scope of Work for Developing An Outcome Measurement System for California Work Opportunity and Responsibility to Kids (CalWORKs) and General Relief Opportunities to Work (GROW) and Scope of Work for Homeless Project Evaluation; and

WHEREAS, County and Consultant intend to amend Agreement to add contract monitoring language to protect against contract overruns and require that Consultant notify the County when the Maximum Contract Amount has been incurred up to seventy-five percent (75%), and when the contract is within six months of expiration; and

WHEREAS, County and Consultant intend to amend Agreement to include the Board-mandated Preamble, which is incorporated herein by reference as though fully set forth; and

WHEREAS, County and Consultant agree that the Preamble establishes that the basis for this Agreement is the provision of the highest level of quality services to improve outcomes for children and families, and that the County and its contracting partners are the foundation for the provision of services and must share this commitment to excellence.

NOW, THEREFORE, County and Consultant agree that Agreement shall be amended only as follows:

1. Paragraph 4.0 (COMPENSATION), Subparagraphs A and B, shall be deleted in their entirety and the following substituted therefor:

"A. In consideration of the performance by Consultant in a manner satisfactory to County of the services described in Exhibit A-1, Statement of Work Consultant shall be paid in accordance with the Fee Schedule established in Exhibit B-1. Total compensation for all services furnished hereunder shall not exceed the sum of SIX HUNDRED SIXTY THOUSAND DOLLARS ($660,000) for Fiscal Years 2003-2004, 2004-2005 and 2005-2006. Notwithstanding such limitation of funds, Consultant agrees to satisfactorily complete all work specified in Exhibit A-1 to request payment, Consultant shall present to County's Project Manager monthly in arrears invoices accompanied by a statement of the number of hours worked daily by each individual assigned to the project and a report of work completed for the invoice period. This report shall be prepared in a format satisfactory to County's Project Manager or his/her designated representative.

B. The Maximum Contract Amount for this Agreement shall not exceed SIX HUNDRED SIXTY THOUSAND DOLLARS ($660,000) for Fiscal Years 2003-2004, 2004-2005 and 2005-2006. In no event shall County pay Consultant more than this Maximum Contract Amount for Consultant's performance hereunder. Payment to Consultant shall be only upon written approval of the invoice and report by County's Project Manager or his/her designated representative.

Consultant shall submit invoices to:

County of Los Angeles
Department of Mental Health
Adult Systems of Care /Children's Systems of Care
550 South Vermont Avenue
Los Angeles, CA 90020
ATTN: Mental Health District Chief, CalWORKs / Mental Health Analyst III

2. Statement of Work Exhibit A and Fee Schedule Exhibit B shall be deleted in their entirety and replaced with Exhibit A-1 and Exhibit B-1 attached hereto and incorporated herein by reference. All references in Agreement to Exhibit A and Exhibit B shall be deemed amended to Exhibit A-1 and Exhibit B-1.

3. Exhibit F Scope of Work for Developing an Outcome Measurement System for CalWORKs and GROW and Scope of Work for Homeless Project Evaluation shall be added in its entirety attached hereto and incorporated herein by reference.

4. Subparagraph 3.1 (Six Months Notification of Agreement Expiration) shall be added to Paragraph 3.0 (TERM):

   "3.1. Six Months Notification of Agreement Expiration: Consultant shall notify County when this Agreement is within six (6) months of expiration. Contractor shall send such notice to those persons and addresses which are set forth in Paragraph 41.0 (NOTICES)."

5. The provisions of Attachment Preamble, attached hereto and incorporated herein by reference, shall be added to the Agreement.

6. Except as provided in this Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by County's Director of Mental Health, and Consultant has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

APPROVED AS TO FORM:

LLOYD W. PELLMAN
County Counsel

By _____
Principal Deputy County Counsel

COUNTY OF LOS ANGELES

By _____
MARVIN J. SOUTHARD, D.S.W.
Director of Mental Health

California Institute for Mental Health
Contractor

By _____

Name Sandra Goodwin, Ph.D.

Title Executive Director
(AFFIX CORPORATE SEAL HERE)

APPROVED AS TO CONTRACT ADMINISTRATION:

DEPARTMENT OF MENTAL HEALTH

By _____
Chief, Contracts Development and Administration Division

EM:CIMH Draft Amendment 5
12/10/03

EXHIBIT A-1

CALIFORNIA INSTITUTE FOR MENTAL HEALTH

STATEMENT OF WORK

TRAINING SERVICES TO BE PROVIDED BY CIMH

ADULT SYSTEMS OF CARE

California Institute for Mental Health will assist the Los Angeles County Department of Mental Health (DMH) by providing training sessions, workshops and technical assistance for the Adult Systems of Care as follows:

CIMH will conduct three (3) separate studies on supportive services to Los Angeles County's Welfare-to-Work efforts. These three (3) studies will examine program results, measure performance, identify outcomes, and present recommendations:

1. Provide technical assistance in the development and implementation of an outcome measurement system for the CalWORKs program to evaluate the effectiveness of supportive services to CalWORKs participants;
2. Conduct an evaluation study of a pilot program serving the needs of homeless CalWORKs families; and
3. Conduct a study of Los Angeles County's General Relief Opportunities to Work (GROW) supportive services.

The data provided, based on the outcome measurement system, will assist in the development of treatment services to meet the needs of CalWORKs participants. Using the proposal for developing an outcome measurement system approach, the focus shifts from any given cohort of clients to changes in overall system performance over time.

These performance measures and outcomes will improve accountability and serve as a tool for continued monitoring, planning and managing the programs.

TRAINING SERVICES TO BE PROVIDED BY CIMH

California Institute for Mental Health will assist the Los Angeles County Department of Mental Health (DMH) by providing training sessions, workshops and technical assistance for Children's Systems of Care, as follows:

CHILDREN'S SYSTEMS OF CARE

The Children's Systems of Care in Los Angeles County is expanding rapidly. In support of the continued provision of high quality services, CIMH will provide training for DMH

operated and contract providers of mental health services in many areas, including, but not limited to, the following:

- Wraparound services
- Treatment of dually diagnosed (mental illness and substance abuse) consumers
- Working with parents of mentally ill children
- The Infant Mental Health Initiative
- Parent providers of care
- Cultural competency
- School-based services
- Short-term group and in-home therapy
- Strength-based assessment and treatment

EXHIBIT B-1

CALIFORNIA INSTITUTE FOR MENTAL HEALTH
FEE SCHEDULE
FYS 2003-2004, 2004-2005, 2005-2006
($ 660,000)

ADULT SYSTEMS OF CARE

The California Institute for Mental Health (CIMH) shall submit monthly invoices for actual costs incurred for studies provided under the Statement of Work. CIMH shall retain all relevant supporting documents and make them available to the Department of Mental Health at any time for audit purposes. Invoices shall be specific as to the type of service provided and shall be submitted to:

Deputy Director
Adult Systems of Care
County of Los Angeles – Department of Mental Health
550 S. Vermont Ave., 12th floor
Los Angeles, CA 90020
Telephone: (213) 738-2756
ATTN: Mental Health District Chief, CalWORKs

Funding for CIMH training under the Adult Systems of Care portion of the Agreement shall not exceed $600,000 CalWORKs for the term of the Agreement, which begins upon approval by the Board of Supervisors and extends through June 30, 2006.

CHILDREN'S SYSTEMS OF CARE

The California Institute for Mental Health (CIMH) shall submit monthly invoices for actual costs incurred for training provided under the State of Work. CIMH shall retain all relevant supporting documents and make them available to the Department of Mental Health at any time for audit purposes. Invoices shall be specific as to the type of service provided and shall be submitted to:

Deputy Director
Children's Systems of Care
County of Los Angeles – Department of Mental Health
550 S. Vermont Avenue, 4th Floor
Los Angeles, CA 90020
Telephone: (213) 738-2147
ATTN: Mental Health Analyst III

Funding for CIMH training shall not exceed $60,000 for the term of the Agreement, effective July 1, 2003 through June 30, 2006.

PREAMBLE

ATTACHMENT I

COUNTY OF LOS ANGELES

COUNTY OF LOS ANGELES
DEPARTMENT OF MENTAL HEALTH

PREAMBLE

For nearly a decade, the County has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the County's contracting partners share the County and community's commitment to provide health and human services that support achievement of the County's vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the County by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, business and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

- Responsiveness
- Professionalism
- Accountability
- Compassion
- Integrity
- Commitment
- A Can-Do Attitude
- Respect for Diversity

These shared values are encompassed in the County Strategic Plan's eight goals: 1) Service Excellence; 2) Workforce Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being; 6) Community Services; 7) Health and Mental Health; and 8) Public Safety. Improving the well-being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between County departments/agencies, and community and contracting partners.

The basic conditions that represent the well-being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health;
- Economic Well-Being;
- Safety and Survival;
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy - in isolation - can achieve the County's outcomes of well-being for children and families, consensus has emerged among County and community leaders that making substantial improvements in integrating the County's health and human services system is necessary to significantly move toward achieving these outcomes. The County has also established the following values and goals for guiding this effort to integrate the health and human services delivery system:

- ✔ Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- ✔ Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- ✔ There is no "wrong door": wherever a family enters the system is the right place.

COUNTY OF LOS ANGELES

COUNTY OF LOS ANGELES
DEPARTMENT OF MENTAL HEALTH

- ✔ Families receive services tailored to their unique situations and needs.
- ✔ Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated and comprehensive information, services, and resources.
- ✔ The County service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- ✔ The County service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.
- ✔ In supporting families and communities, County agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- ✔ County agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, family-focused, culturally-competent, accessible, user-friendly, responsive, cohesive, efficient, professional, and accountable.
- ✔ County agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- ✔ County agencies and their partners pursue multi-disciplinary service delivery, a single service plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.
- ✔ County agencies and their partners create incentives to reinforce the direction toward service integration and a seamless service delivery system.
- ✔ The County human service system embraces a commitment to the disciplined pursuit of results accountability across systems. Specifically, any strategy designed to improve the County human services system for children and families should ultimately be judged by whether it helps achieve the County's five outcomes for children and families: good health, safety and survival, economic well-being, social and emotional well-being, and education and workforce readiness.

The County, its clients, contracting partners, and the community are working together to develop practical ways to make County services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. County departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: Is anyone better off?

The County of Los Angeles health and human service departments and their partners are working together to achieve the following ***Customer Service And Satisfaction Standards*** in support of improving outcomes for children and families.

Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

COUNTY OF LOS ANGELES
DEPARTMENT OF MENTAL HEALTH

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs
- Explain procedures clearly
- Build on the strengths of families and communities

Service Access
Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services
- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

Service Environment
Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values statements
- Provide a clean and comfortable waiting area
- Ensure privacy
- Post complaint and appeals procedures

The basis for all County health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The County and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

ATTACHMENT II

CalWORKs Publications in Chronological Order
Publications

Outcomes of CalWORKs Supportive Services in Los Angeles County Mental Health, Substance Abuse, Domestic Violence (May 2003)

Methodological Appendix: Outcomes of CalWORKs Supportive Services in Los Angeles County Mental Health, Substance Abuse, Domestic Violence (May 2003)

Domestic Violence Prevalence and Effects on Employment in Two California TANF Populations (January 2003)

TANF Families in which there are Alcohol or Other Drug, Mental Health, or Domestic Violence Issues: Child Well-being Under Welfare Reform Full Report (January 2003)

CalWORKs Project Research AOD/MH/DV Issues: Effects on Employment and Welfare Tenure After One Year (October 2002)

CalWORKs Domestic Violence Survey Executive Summary (June 2002)

Alcohol & Other Drugs, Mental Health, and Domestic Violence Issues in CalWORKs Programs: Need, Incidence, and Services (February 2002)

CalWORKs Six County Case Study Report #2 (Fall 2001) (Los Angeles is one of the counties)

CalWORKs Screening Guide (March 2001)

CalWORKs Prevalence Report (September 2000)

CalWORKs Prevalence Report, Executive Summary (September 2000)

CalWORKs Fiscal Training (August 2000)

Joint CalWORKs Committee Initial Report (May 2000)

CalWORKs Six County Case Study Report (April 2000) (Los Angeles is one of the counties)

CalWORKS Six County Case Study Report Survey Results (April 2000) (Los Angeles is one of the counties)

CalWORKs Screening Technical Manual (March 2000)

CalWORKs Screening Instruments (2000)

Robert Landry, Ph.D. 'Doing Effectiveness Research at the County Level: Mental Health and AOD outcomes model and Yolo County results

Policy Briefs

CalWORKs Policy and Practice Brief #1: Mental Health, Domestic Violence and Substance Abuse: Need for and Use of Services Among Adult Female TANF Participants (April 2002)

CalWORKs Policy and Practice Brief #2: Impact of Alcohol and Other Drugs, Mental Health Problems and Domestic Violence and Welfare Tenure (May 2002)

CalWORKs Policy and Practice Brief #3: Multiple Risk Threaten Children of TANF Recipients with Alcohol or Other Drug, Mental Health, or Domestic Violence Issues (June 2002)

CalWORKs Policy and Practice Brief #4: Personal Stories of Four Women Who Have Faced Alcohol and Other Drug, Mental Health, and Domestic Violence Issues (July 2002)

Videos

CalWORKS Satellite Broadcast - "Understanding CalWORKs & Employment Services: The Delivery of Mental Health, Alcohol and Other Drugs and Domestic Violence Services to CalWORKS Recipents" (June 1999)

Examples of Successful CalWORKs Practices for Recipents with AOD, MH and/or DV Barriers - 2 tapes (October 1999)

CalWORKs Satellite Broadcast III - "Highlights from the Six-County Case Study Report - 2 tapes (April 2000)

CalWORKs Satellite Broadcast IV - "The Faces & Voices of CalWORKs" (June 2000)

CalWORKs Satellite Broadcast V - "AOD, MH and Domestic Abuse in the Sanctioned Population: What You Can Do" (December 2000)

CalWORKs Satellite Broadcast VII - "Overcoming MH, AOD and DV Barriers to Employment: What We Have Learned in Three Years" (October 2001)

Newsletters

Help Connections Newsletter, Vol. 1, January, 1999
Help Connections Newsletter, Vol. 2, June, 1999
Help Connections Newsletter, Vol. 3, December, 1999
Help Connections Newsletter, Vol. 4, August, 2000
Help Connections Newsletter, Vol. 5, September, 2000
Help Connections Newsletter, Vol. 6, December, 2000
Help Connections Newsletter, Vol. 7, April, 2001