

**BOARD LETTER – SUMMARY SHEET  
HEALTH AND MENTAL HEALTH SERVICES CLUSTER**

<b>AGENDA REVIEW</b>	12/04/13
<b>BOARD MEETING</b>	12/17/13
<b>SUPERVISORIAL DISTRICT</b>	All
<b>DEPARTMENT</b>	Mental Health
<b>SUBJECT</b>	Request approval of Amendment Number Two to County Agreement Number 77676 with Netsmart Technologies, Inc., to add \$6 million in Pool Dollars for Fiscal Year 2013-14 for County-requested Other Professional Services/Change Notices and other necessary changes required to complete the implementation of the Integrated Behavioral Health Information System for the Department of Mental Health and approval of an appropriation adjustment.
<b>PROGRAM</b>	Chief Information Office Bureau
<b>DEADLINES</b>	None
<b>COST &amp; FUNDING</b>	The total cost of this Amendment increase is \$6 million, fully funded by State MHSA revenue for the revised Contract Sum of \$99,316,793 for the full term of the Agreement.
<b>PURPOSE OF REQUEST</b>	<p>Approval of this action will allow DMH to: increase Pool Dollars from \$3,656,378 to \$9,656,378 for County-requested Other Professional Services/Change Notices needed to successfully complete the implementation of the IBHIS; allow DMH to effectively respond to requirements under the Affordable Care Act (ACA); obtain Meaningful Use Incentive payments under the Health Information Technology Act (HITECH Act); and provide funding for essential custom modifications to the Avatar Application Software needed to address requirements unique to the complexity and scale of Los Angeles County. The IBHIS is the Department's new Electronic Health Record (EHR) System that will enable the Department to meet the Federal and State mandates associated with health care reform and to meet County's Strategic Plan goal of achieving a seamless electronic exchange of selected health and human services data across County Providers.</p> <p>The proposed Amendment will also authorize the Director of Mental Health to amend the Agreement to: a) exclude certain Deliverables from the Holdback provision; b) redistribute \$1,856,750 into a new Deliverable (Pilot 1 Production Use), originally tied to Final System Acceptance; and c) modify Maintenance and Support Services and Hosting Services provisions to reflect that such services shall commence upon Production Use of the System.</p>
<b>SUMMARY/ ISSUES</b>  (Briefly summarize program and potential issues or concerns. Identify changes, if any, to level of funding or staffing; how funding will be utilized and why best use; prior accomplishments).	<p>On November 18, 2009, DMH issued a Request for Proposals (RFP) to solicit proposals from qualified vendors to acquire, install, configure, implement, and maintain the IBHIS, under which Netsmart was the selected vendor. The resultant County Agreement Number 77676 was approved by your Board on October 18, 2011, for an eleven-year term to provide an EHR system consistent with the Department's requirements under MHSA that will support multiple simultaneous users and interface with several existing and planned County information systems.</p> <p>DMH's preparation for implementation of the Affordable Care Act (ACA) in 2014 has introduced requirements not anticipated when the IBHIS RFP was prepared in 2009. The ACA and HITECH Act will require a substantial expansion in the exchange of clinical information, referrals, and care coordination between DMH and primary care providers, physical healthcare entities, and DMH contracted agencies. As a result, DMH has requested software modifications to Netsmart's Avatar product, which is the core system of IBHIS, in order to successfully respond to the challenges of 2014 and beyond.</p> <p>Because of the extended implementation time for this project as the result of ACA requirements and the need to establish new DMH business units during the implementation process, Final System Acceptance will be nine months later than originally planned.</p>
<b>DEPT. CONTACTS</b>	CIO: Robert Greenless, Ph.D. – (213) 251-6481, <a href="mailto:rgreenless@dmh.lacounty.gov">rgreenless@dmh.lacounty.gov</a> County Counsel: Patrice Salseda – (213) 9747973, <a href="mailto:psalseda@counsel.lacounty.gov">psalseda@counsel.lacounty.gov</a>