



## TOPIC: Community Outreach Services (COS)

**Purpose** To inform all Community Outreach Services (COS) providers and their respective vendors of the new COS claiming approach. The original COS submission process was to submit COS claims data in pipe-delimited format. However, after thorough review of the process, it was determined that the process was not as transparent or robust for our Contract Providers in terms of processing the COS claims. As a result, DMH developed a more robust solution for processing COS claims. This new approach will be to incorporate COS related data elements into the standard 837 format instead of using the pipe-delimited format. The benefits of using the standard 837 format are:

- Standard 999, 835 responses will be received
- Void/Replacement functionality will be available

**Implication** The below two COS documents (for pipe-delimited format) have been removed from the Contract Providers site. Please do not reference these two documents for the development of your COS claims file.

- Community Outreach Services (COS) Companion Guide v1.2 (10/30/13)
- Community Outreach Services (COS) Sample File v1.1 (11/12/13)

The updated 837 Companion Guide (with COS section) will be published in the IS Website in the Contract Providers section for your reference. Below is the link where you will find the updated 837 Companion Guide.

Link to IBHIS EDI Guides: [http://lacdmh.lacounty.gov/hipaa/IBHIS\\_EDI\\_Guides.htm](http://lacdmh.lacounty.gov/hipaa/IBHIS_EDI_Guides.htm)

**Next Steps** The updated 837 Companion Guide (with COS section) will be published and updated as necessary. Additional alerts will be sent to notify Contract Providers of any future updates.

The DMH IBHIS team anticipates continued success in working with Contract Providers and their respective vendors to ensure a successful implementation of Integration solutions.

Thank you for your continued cooperation and participation.

## DMH INTEGRATION TEAM

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