

IBHIS Pilot 1 Kickoff

Legal Entity and Network Providers



March 13, 2013



AGENDA

- Welcome and Introductions
- Introductory Remarks
- Pilot Goals and Objectives
- IBHIS Implementation Timeline
- Testing and Certification
- Trading Partner Agreement
- Claims Data Flow



AGENDA

- Reporting
- Key Implementation Tasks
- Communication Plan
- Discussion
- Adjourn



WELCOME & INTRODUCTIONS

Network Providers & Billers

NETWORK PROVIDERS	BILLERS
BHC Alhambra Hospital	Custom Medical Billing
Dr. Haleh Eghrari	
Jill Schmidt, NP	



WELCOME & INTRODUCTIONS

Legal Entity Providers

Community Family Guidance Center	Counseling & Research Associates
Five Acres	Foothill Family Service
Intercommunity Child Guidance Center	McKinley Children's Center
Pacific Lodge Youth Services	Special Service for Groups
Tessie Cleveland Community Services	The Guidance Center
VIP Community Mental Health	



WELCOME & INTRODUCTIONS

EHR Vendors

Clinivate

Exym

Welligent



INTRODUCTORY REMARKS

Bob Greenless



PILOT 1 GOALS AND OBJECTIVES AND IBHIS IMPLEMENTATION TIMELINE

Gordon Bunch



Pilot 1 Goals and Objectives

Gordon Bunch

- Independence from the IS
 - All HIPAA transactions submitted to IBHIS via EDI
 - EHR vendor systems with Web Services functionality to enable real-time communication with DMH to conduct client search/modify/add functions



Pilot 1 Goals and Objectives

Gordon Bunch

- Independence from the IS (continued)
 - Netsmart ProviderConnect application web accessible to FFS providers for client search/modify/add functions
 - Community Outreach Services submitted to IBHIS via EDI



Pilot 1 Goals and Objectives

Gordon Bunch

- DMH providing a limited set of essential reports/extracts
- Greater Contractor reliance on reporting functionality available in their EHR systems



IBHIS TIMELINE

Gordon Bunch

- Pilot 1: October 2013 – February 2014
- Pilot 2: February 2014 – March 2014
 - Each Pilot includes a mix of:
 - DMH Directly Operated Services
 - Legal Entity Providers
 - Network Providers



IBHIS TIMELINE

Gordon Bunch

- Phased Rollouts: March – June 2014
 - Each Rollout includes a mix of:
 - DMH Directly Operated Services
 - Legal Entity Providers
 - Network Providers
 - All Legal Entity Provider rollouts completed by 6/30/2014



IBHIS TIMELINE

Gordon Bunch

- Final Rollouts: July – August 2014
 - Final Rollout includes only:
 - DMH Directly Operated Services
 - Network Providers



IBHIS TIMELINE

Gordon Bunch

- The rollout schedule is a work in progress
 - Contractor rollouts will occur at fixed intervals
 - Every 3 weeks or Every 4 weeks
 - Beginning in February concurrent with Pilot 2
 - The rollout schedule will be released as soon as possible
 - Will be posted on IBHIS webpage



IBHIS TIMELINE

Gordon Bunch

- Providers selected for a rollout that is too early for them, may request a later rollout
- Providers who request an earlier placement in the rollout schedule will be accommodated, if possible
 - LE Providers may contact Gordon Bunch
 - GBunch@dmh.lacounty.gov (213) 251-6413
 - Network Providers contact Nicole Walker
 - NWalker@dmh.lacounty.gov (213) 738-4068



TESTING AND CERTIFICATION

Ruchi Sukhija



TESTING and CERTIFICATION

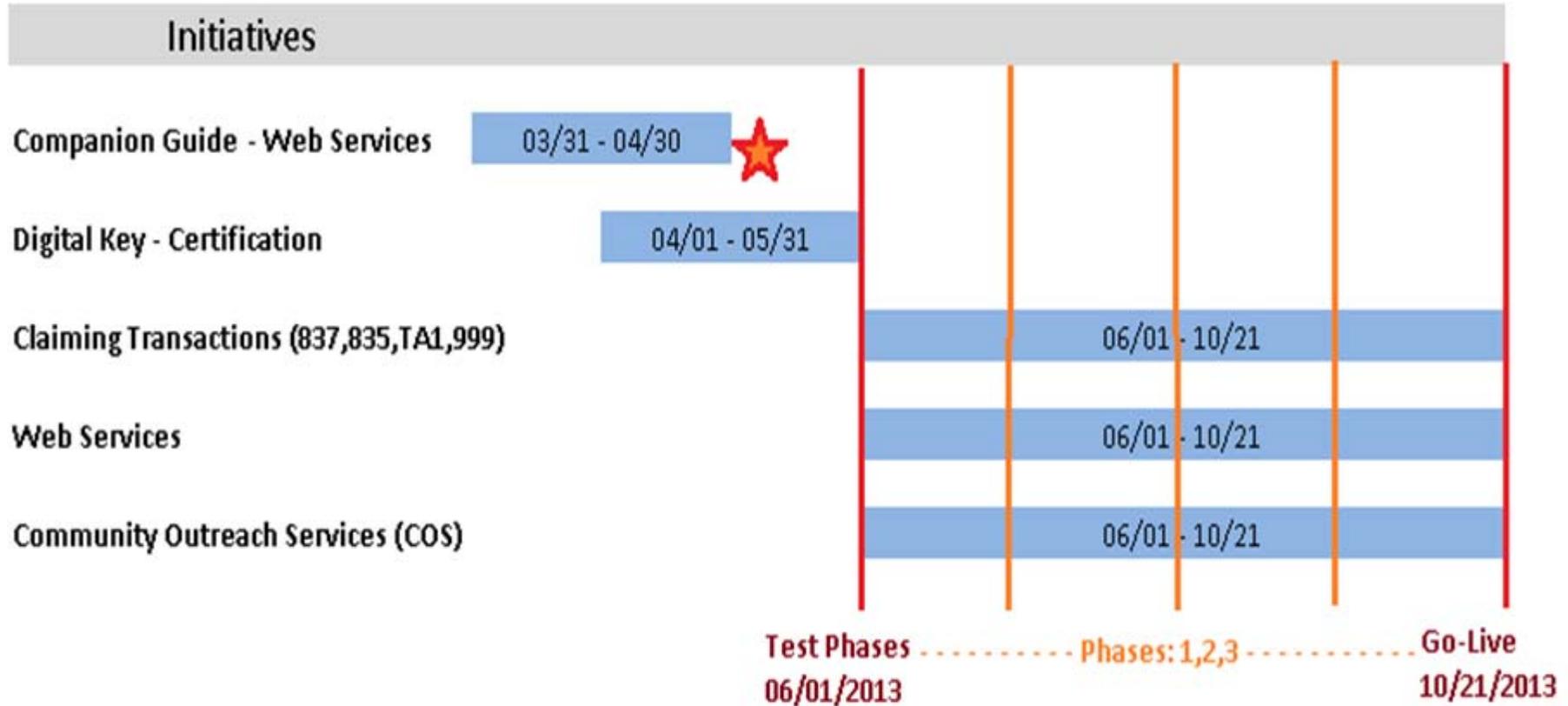
Ruchi Sukhija

- Introduction
- Overview & Timelines
- Integration Engine(IE) Testing Phases
- Next Steps



TESTING and CERTIFICATION

Ruchi Sukhija



TESTING and CERTIFICATION

Ruchi Sukhija

- IE Testing Phases
 - Communication Testing
 - Field-by-Field Testing
 - Functional Testing
 - Integration Testing
 - UAT Testing



TESTING and CERTIFICATION

Ruchi Sukhija

- Next Steps:
 - E.H.R. Vendor Readiness
 - Mechanism to consume Web Services
 - Certification
 - DUNS number
 - Revised TPA



TRADING PARTNER AGREEMENT

Ceci Bolanos



TRADING PARTNER AGREEMENT

Ceci Bolanos

- Changes to expect soon:
 - Revised Trading Partner Agreement (TPA)
 - Revised Forms
 - Process Change – Electronic Submission
 - Fill out and sign form
 - Scan form
 - Email to DMH Provisioning Team
 - Email address coming soon!



TRADING PARTNER AGREEMENT

Ceci Bolanos

For Assistance Contact:

DMH Help Desk

(213) 351-1335

Monday – Friday 7:00 am to 6:00 pm



CLAIMS DATA FLOW

Zena Jacobi



CLAIMS SUBMISSIONS

Zena Jacobi

Once In Production in IBHIS:

- FY 2012-13
 - Submit all claims to the IS
- FY 2013-14
 - Submit all Voids and Replacements originally submitted to the IS, to the IS
 - Submit all new claims to IBHIS



CLAIMS SUBMISSIONS

Zena Jacobi

AUTHORIZATIONS:

- **Funding Source Authorizations**
 - **General Authorization for Programs that have a Maximum Contract Amount**
- **Member-based Authorizations**
 - **For Programs and Services that require pre-approval (FSP, over-threshold, etc.)**



CLAIMS SUBMISSIONS

Zena Jacobi

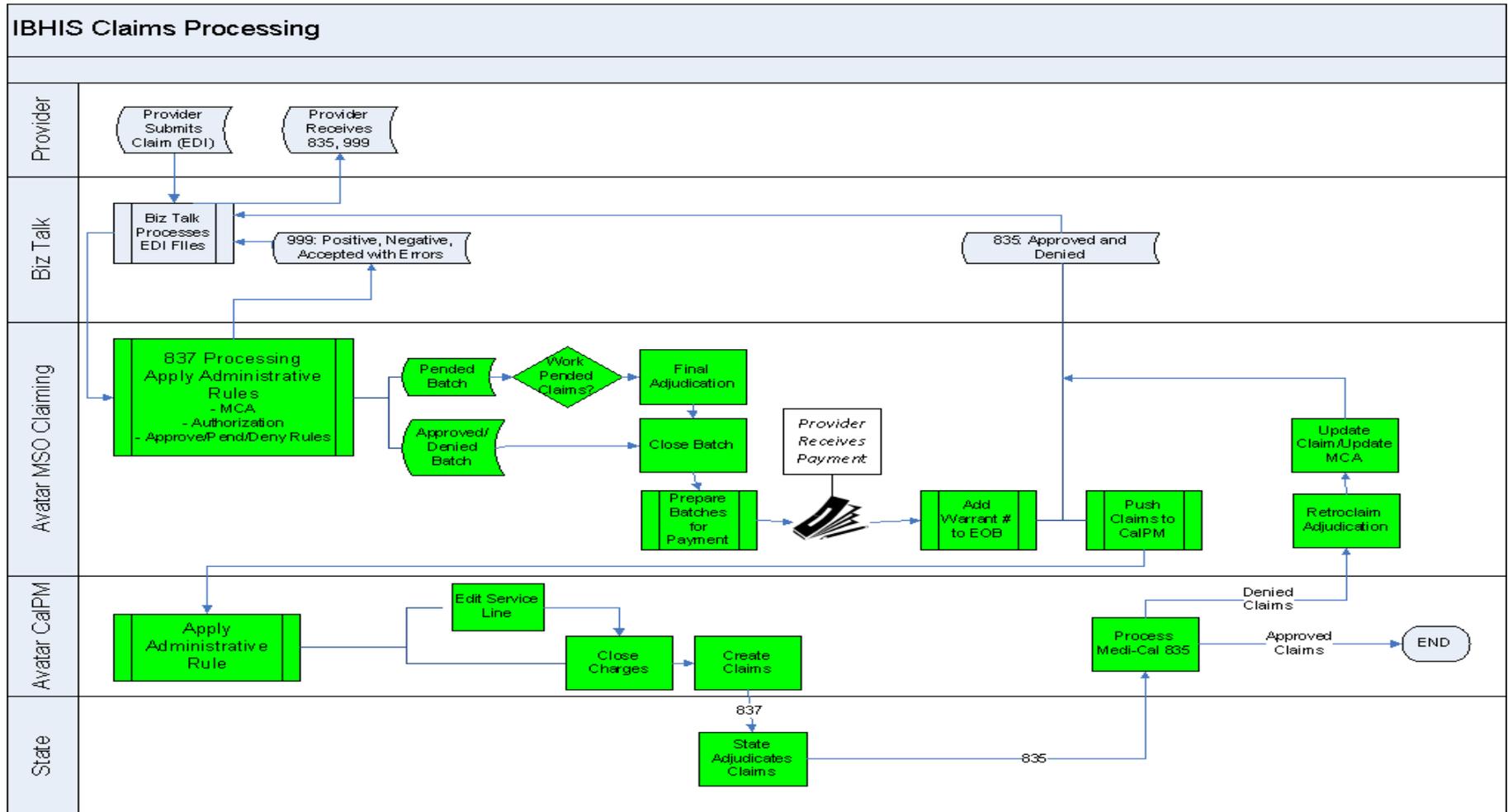
AUTHORIZATIONS:

- **Managed Care Authorizations**
 - **General Authorizations for Programs that do not have a Maximum Contract Amount (Network Providers)**



CLAIMS DATA FLOW

Zena Jacobi



REPORTING

John Ortega



REPORTING

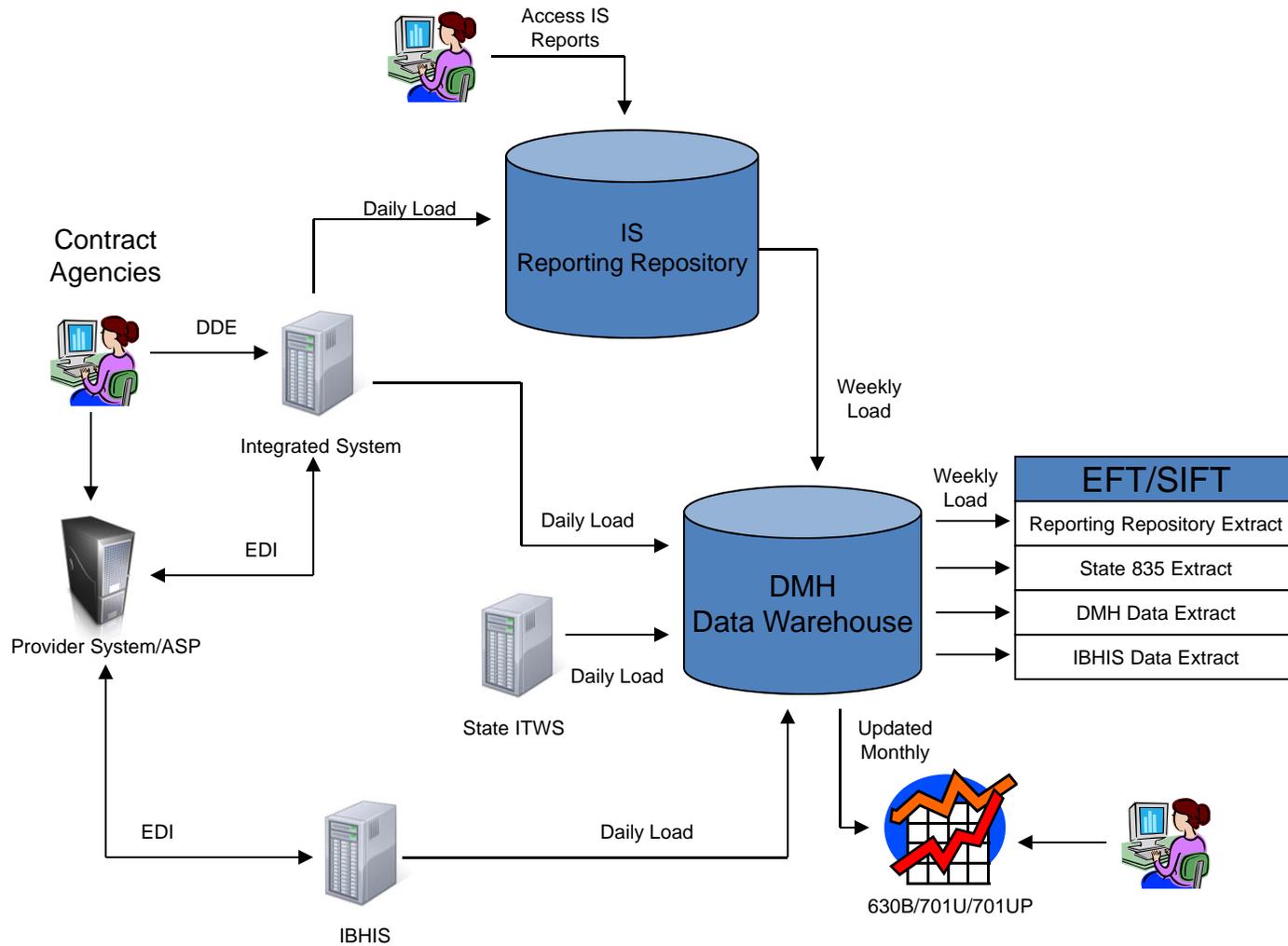
John Ortega

- Overview of data and reports used by Contractors in EDI Production
 - SIFT/EFT
 - FinClaimList
 - Reports: 630B 701U 701UP
 704 705 706



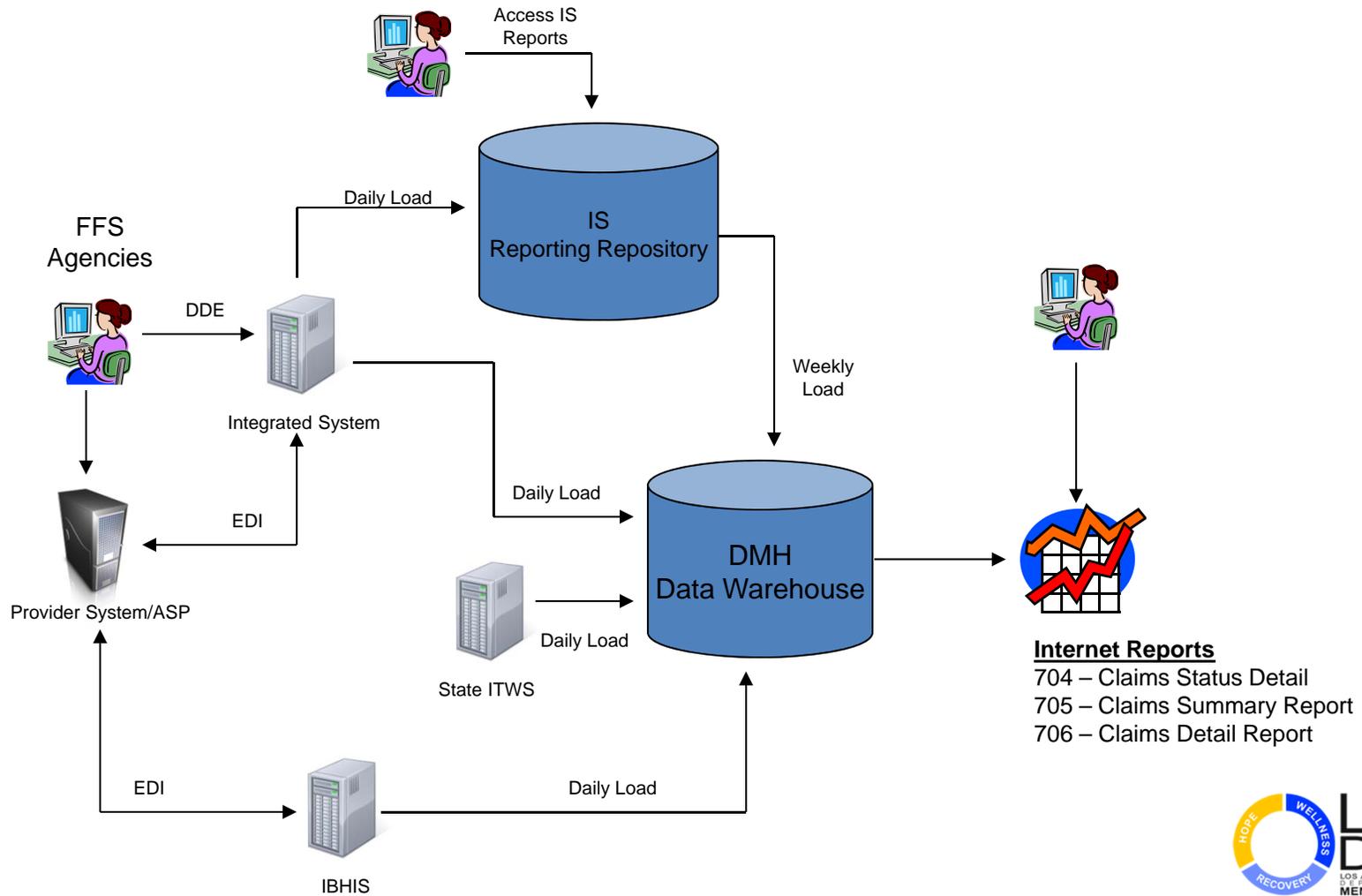
REPORTING: LEGAL ENTITY PROVIDERS

John Ortega



REPORTING – NETWORK PROVIDERS

John Ortega



KEY IMPLEMENTATION TASKS AND COMMUNICATION PLAN

Karen Bollow



KEY IMPLEMENTATION TASKS

Karen Bollow

- Short Term:
 - Review Companion Guides
 - Gap Analysis
 - Web Services
 - COS
 - Obtain Dunn & Bradstreet Number (DUNS)
 - Obtain Payee NPI number (LE; FFS Groups/Organizations only)
 - Complete Trading Partner Agreement package



KEY IMPLEMENTATION TASKS

Karen Bollow

- Mid Term:
 - EDI and Web Services Testing and Certification
 - Web Services Training
 - Super-users
 - Provide DMH with a list of ProviderConnect users and roles
 - ProviderConnect Training (FFS only)
 - Super-users



KEY IMPLEMENTATION TASKS

Karen Bollow

- Long Term:
 - Staff Training on Web Services
 - Super-users training others
 - ProviderConnect Training (FFS only)
 - End-users
 - Go Live



COMMUNICATION PLAN

Gordon Bunch

- IBHIS Pilot 1 Contract and Network Provider Meetings will be held as needed
- CPTT Meetings will be used as the primary means of disseminating information to LE Providers
 - WebEx
 - Presentations and Video postings to CPTT webpage



COMMUNICATION PLAN

Gordon Bunch

- Bulletins will be the primary means of disseminating information to Network Providers
- Release of Companion Guides
- New IBHIS Webpage (see handout)
 - Any relevant content presented at CPTT Workgroup meetings will be posted to both the IBHIS and CPTT webpages



DISCUSSION

