



Integrated System News Bulletin

Telephone & Tele-Psychiatry Modifiers

Attention: Local Plan SD/MC Providers

STOP – Impact on You

Effective September 28, 2012 the Department of Mental Health is implementing modifications to the Integrated System (IS) that allow providers to indicate a Telephone service or a Tele-Psychiatric service on a claim submitted either by Direct Data Entry (DDE) or Electronic Data Interchange (EDI).



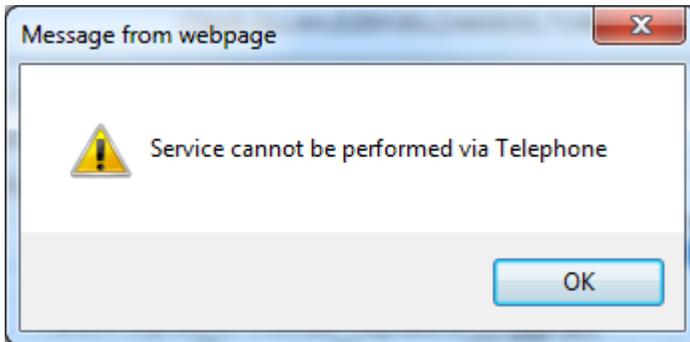
CAUTION – What You Need to Know

- **Telephone box on Add Outpatient Service screen**

Prior to this change, selecting the Telephone box had no indication on the claim to the State that the claim was rendered via 'Telephone'. However, now when selecting the Telephone box on the **Add Outpatient Service** screen, the IS sends a modifier of '**SC**' on the claim to the State. This will indicate that the service has been rendered via the Telephone. The Telephone indicator is allowed for specific procedure codes which are listed below. You can only select the Telephone box when using the following procedure codes.

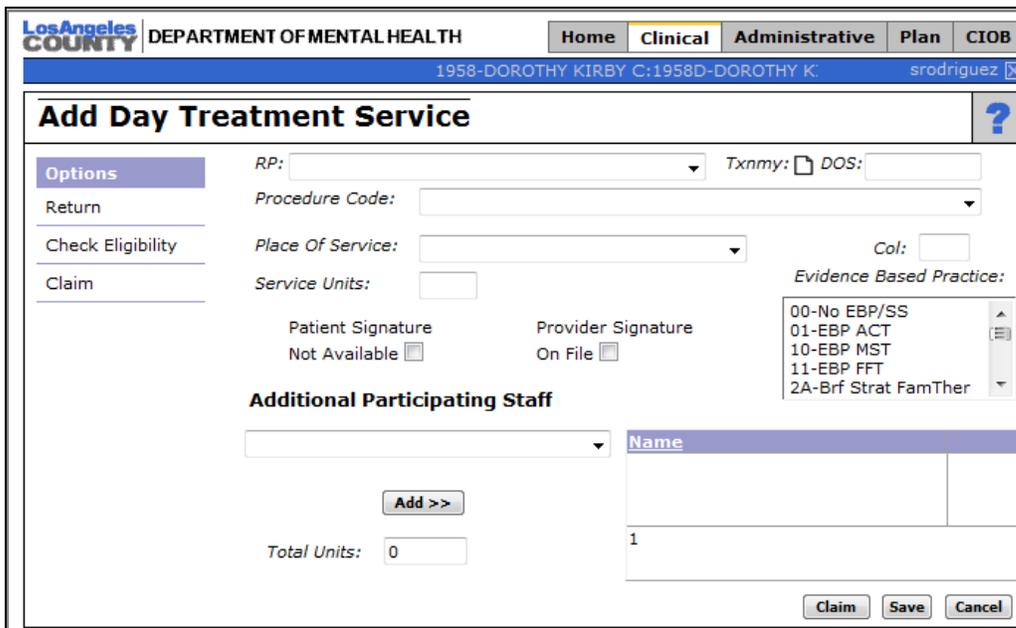
Telephone Allowable Procedure Codes	
Procedure Code	Procedure Code Description
T1017	Targeted Case Management
90887	Collateral
H0046	Indiv Ther minimum 0-19
99361	Case Consult to 59 min
99362	Case Consult 60 min or more
G9007	Case Conference Attendance
H0002	Behavioral Health Screening
H2015	Individual Rehab Service
H2025	Emp Maintenance Support
H2019	Therapeutic Behavior Serv
H2010	Indiv/Gp Rehab Med
H2011	Crisis Intervention
H0032	Team Plan Development
H2016	Comprehensive Community Support, per diem

Selecting the telephone box with a procedure code that is not allowed invokes the following error message, which means the procedure code is not allowed for services rendered via telephone.



- **Telephone box was REMOVED from the Add Day Treatment Service screen**

The Telephone box has been removed from the **Add Day Treatment Service** screen as the Day Treatment procedure codes are not allowed via telephone.



- **Telephone Modifier (SC) on Inbound EDI Claim from Providers**

Providers can send the Telephone modifier (**SC**) on the inbound EDI claim to indicate that the services rendered to the client are by Telephone. The '**SC**' modifier must go after the procedure code modifier(s) and the procedure code must be a telephone allowable procedure code.

Attempting to submit an EDI claim with the Telephone modifier (**SC**) and with a Procedure Code that is **NOT** a telephone allowable procedure code will be denied during inbound processing with a Deny Rule Failure: **Inb837P.Post 92: Validate LP Telephone Procedure Code.**

▪ **Tele-Psychiatry box on Add Outpatient Service screen**

A new box has been added to the **Add Outpatient Service** screen displayed as 'Tele-Psych'. This box should be selected when services are rendered to a client over an interactive telecommunications or live video conferencing device. The IS sends a modifier of 'GT' on the claim which means services were rendered via a video/telecommunications device.

Los Angeles COUNTY DEPARTMENT OF MENTAL HEALTH Home Clinical Administrative Plan CIOB
7196-VISTA DEL MAR C:7196A-VISTA DEL MAR

Add Outpatient Service

Options RP: [dropdown] Txnmy: [checkbox] DOS: [dropdown]
Return Procedure Code: [dropdown]
Check Eligibility Place Of Service: [dropdown] Col: [dropdown]
Claim Face To Face Time: 0 Hrs [dropdown] Minutes [dropdown] Evidence Based Practice:
Other Time: 0 Hrs [dropdown] Minutes [dropdown] 00-No EBP/SS
01-EBP ACT
10-EBP MST
11-EBP FFT
2A-Brf Strat FamTher
2B-CPP Chld-Prnt Ther

Telephone Tele-Psych Patient Signature [checkbox] Provider Signature [checkbox]
Not Available On File

Additional Participating Staff

[dropdown]

Name	Hours	Minutes
1		

Total Time for this Staff: 0 Hrs [dropdown] Minutes [dropdown]

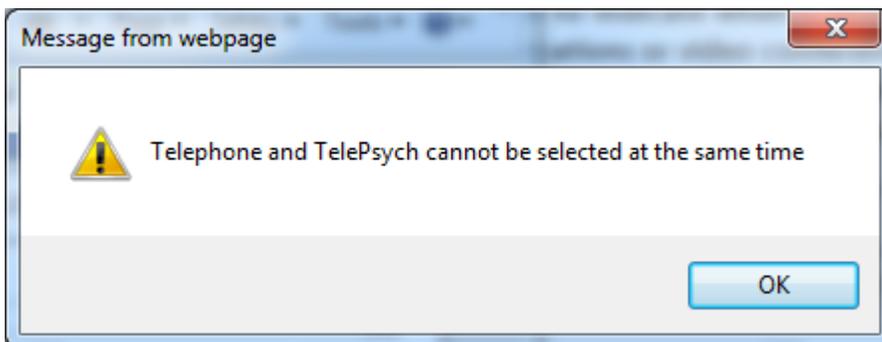
Add >>

Total Time in Minutes: 0

Claim Save Cancel

Confidential patient information, see California Welfare and Institution Code section 5328.

Selecting both Telephone and Tele-Psych on the **Add Outpatient Service** screen invokes the following error message, which means not to select Telephone and Tele-Psych at the same time for the same service.



- **Tele-Psychiatry Modifier (GT) on Inbound EDI Claim from Providers**

Providers can send the Tele-Psychiatry modifier (**GT**) on the inbound EDI claim to indicate that the services rendered to the client are over an interactive telecommunications or live video conferencing device. The '**GT**' modifier must go after the procedure code modifier(s) and cannot be on the same claim with the Telephone modifier (**SC**).

Attempting to submit an EDI claim with the Telephone modifier (**SC**) and the Tele-Psychiatry modifier (**GT**) will be denied during inbound processing with a Deny Rule Failure: **Inb837P.Post 91: Validate LP Telephone and Tele-Psychiatry Modifier.**

GO – What You Need to Do

For questions regarding the new edits and or business rules in the IS, please contact the Help Desk at (213) 351-1335.

Please review the updated reference material:

- EDI Deny Reason Cheat Sheet. Click on the link below:
<http://lacdmh.lacounty.gov/hipaa/documents/DenyRuleCheatSheet.pdf>

Review the DMH-QA Bulletin No. 12-04 entitled - Updates to the "Guide to Procedure Codes" dated August 9, 2012. Click on the link below:

- http://file.lacounty.gov/dmh/cms1_182642.pdf

For billing questions, please contact the Revenue Management Division by phone at (213) 480-3444 or by email at RevenueManagement@dmh.lacounty.gov

Local Plan Directly Operated Provider please reference

- http://lacdmh.lacounty.gov/hipaa/documents/DMH_RMD_Bulletin_12-035_New_Checkbox_in_the_IS.pdf
- http://lacdmh.lacounty.gov/hipaa/documents/DMH_RMD_Bulletin_12-036_Telephone_Services_Now_Directly_Billable_to_Medi-Cal.pdf

Local Plan Contract Provider please reference

- http://lacdmh.lacounty.gov/hipaa/documents/NGA_RMD_Bulletin_12-037_New_Checkbox_in_the_IS.pdf
- http://lacdmh.lacounty.gov/hipaa/documents/NGA_RM_Bulletin_12-038_Telephone_Services_Now_Directly_Billable_to_Medi-Cal.pdf