



Integrated System News Bulletin

Community Outreach Services (COS) Changes

Attention: Local Plan Providers

STOP – Impact on You

Effective July 15, 2010, the Community Outreach Services (COS) screen in the “Daily Log” has been modified to add new values into three drop down lists as follows:

1. **‘Veteran’** in the Service Recipient
2. **‘Suicide Prevention’** in the Program Area
3. **‘Multiple’** in the Age Category

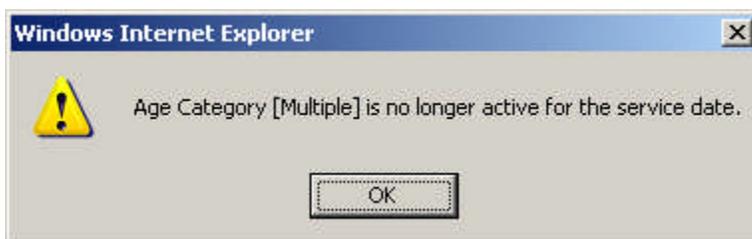
These new values are available and valid for service dates beginning July 1, 2010.

CAUTION – What You Need to Know



Refer back to the IS News Bulletin 52, the display of the Age Category drop down list will be based on the date of service (DOS) field.

Therefore, the new value **‘Multiple’** is ONLY displayed when a DOS is on or after 7/1/2010. If the DOS is omitted, the Age Category drop down list will be blank. If you modify the DOS of an existing COS with this value to a date prior to 7/1/2010, the follow error message will be displayed:



GO – What You Need to Do

The COS fill-able form and COS codes have also been revised to reflect the new values; they are published on the IS website. Please click on the corresponding below links to download the information:

http://dmh.lacounty.gov/hipaa/documents/COS_Fillablev4.pdf
<http://dmh.lacounty.gov/hipaa/documents/COSCodesv5.pdf>

If you have any questions regarding the COS drop down lists, please contact the Help Desk at (213) 351-1335. If you have questions regarding the criteria in COS billing for these new values, please contact Donnakay Davis, DMH Program Support Bureau, via phone at (213) 251-6866 or via email at dkdavis@dmh.lacounty.gov. For questions regarding services to Veterans, please contact Carl McKnight via phone at (213) 738-2988 or via e-mail at cmcknight@dmh.lacounty.gov.