



**CPTP EDI News Bulletin #001
9/22/2008**

**FACE-TO-FACE AND
OTHER TIME**

Attention: All EDI Providers

STOP – Impact on You

The **Loop 2400 Segment SV104 Service Unit Count** must be billed correctly in order to be reimbursed for both Face-to-Face and Other Time in the claim.

CAUTION – What You Need to Know

The **Loop 2400 Segment SV104 Service Unit Count** value is the total of Face-to-Face and Other Time.

GO – What You Need to Do

In the Integrated System (IS), the Face-to-Face time is used to determine the appropriate procedure code but what is submitted in the **Loop 2400 Segment SV104 Service Unit Count** to the State is the Face-to-Face and Other Time added together.

If you have any questions, please call the Help Desk at (213) 351-1335.