



**County of Los Angeles**  
**Department of Mental Health, CIO Bureau**  
**EDI/SFT Submission Incident Report**



Please fax to: LACDMH EDI Unit (213) 351-2994

**An entry for each field is required**

		<b>Environment</b>			<b>Submitter Type</b>
<b>Incident Date</b>	<b>Incident Time</b>	Test		FFS	
		Production		LPCP	

**Submitter Information**

Submitter ID		Email	
Submitter Name		Phone	

**Select all that applies for each incident:**

Call Issue

<input type="checkbox"/>	Unprocessable Entity
<input type="checkbox"/>	Response Folder update
<input type="checkbox"/>	HTTP 404: Not Found
<input type="checkbox"/>	HTTP 403: Forbidden / Access Denied
<input type="checkbox"/>	HTTP 503: Service Unavailable
<input type="checkbox"/>	Bad File Request
<input type="checkbox"/>	Host Unavailable
<input type="checkbox"/>	Other:

Computer Environment

	<b>Operating System</b>		<b>Internet Browser</b>		<b>Processor</b>		<b>Memory Size</b>
<input type="checkbox"/>	Win XP	<input type="checkbox"/>	IE 4.0	<input type="checkbox"/>	Pentium I	<input type="checkbox"/>	64 MB
<input type="checkbox"/>	Win 2000	<input type="checkbox"/>	IE 5.5	<input type="checkbox"/>	Pentium II	<input type="checkbox"/>	128 MB
<input type="checkbox"/>	Win ME	<input type="checkbox"/>	IE 6.0	<input type="checkbox"/>	Pentium III	<input type="checkbox"/>	256 MB
<input type="checkbox"/>	Win 98	<input type="checkbox"/>	Netscape	<input type="checkbox"/>	Pentium IV	<input type="checkbox"/>	512 MB
<input type="checkbox"/>	Win NT	<input type="checkbox"/>	Mozilla	<input type="checkbox"/>	Celeron	<input type="checkbox"/>	1024 MB (1 GB)
<input type="checkbox"/>	UNIX / LINUX	<input type="checkbox"/>	Opera	<input type="checkbox"/>	AMD Athlon	<input type="checkbox"/>	2048 MB (2 GB)
<input type="checkbox"/>	Mac OS	<input type="checkbox"/>	NCSA Mosaic	<input type="checkbox"/>	AMD Sempron	<input type="checkbox"/>	Other:
<input type="checkbox"/>	Other:	<input type="checkbox"/>	Other:	<input type="checkbox"/>	Other:	<input type="checkbox"/>	

Web Connection

<input type="checkbox"/>	<b>Connection Speed</b>
<input type="checkbox"/>	Dial Up
<input type="checkbox"/>	Slow DSL (768Kbps/128 Kbps)
<input type="checkbox"/>	Fast DSL (1.5Mbps/384 Kbps)
<input type="checkbox"/>	Cable Modem
<input type="checkbox"/>	Satellite Modem
<input type="checkbox"/>	T1/T3
<input type="checkbox"/>	Other

Comments:
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