



County of Los Angeles
Department of Mental Health, CIO Bureau
EDI/SFT Submission Incident Report



Please fax to: LACDMH EDI Unit (213) 252-8744

An entry for each field is required

Incident Date	Incident Time	Environment	Submitter Type
		Test	FFS
		Production	LPCP

Submitter Information

Submitter ID		Email	
Submitter Name		Phone	

Select all that applies for each incident:

Call Issue

<input type="checkbox"/>	Unprocessable Entity
<input type="checkbox"/>	Response Folder update
<input type="checkbox"/>	HTTP 404: Not Found
<input type="checkbox"/>	HTTP 403: Forbidden / Access Denied
<input type="checkbox"/>	HTTP 503: Service Unavailable
<input type="checkbox"/>	Bad File Request
<input type="checkbox"/>	Host Unavailable
<input type="checkbox"/>	Other:

Computer Environment

	Operating System		Internet Browser		Processor		Memory Size
<input type="checkbox"/>	Win XP	<input type="checkbox"/>	IE 4.0	<input type="checkbox"/>	Pentium II	<input type="checkbox"/>	64 MB
<input type="checkbox"/>	Win 2000	<input type="checkbox"/>	IE 5.5	<input type="checkbox"/>	Pentium III	<input type="checkbox"/>	128 MB
<input type="checkbox"/>	Win ME	<input type="checkbox"/>	IE 6.0	<input type="checkbox"/>	Pentium IV	<input type="checkbox"/>	256 MB
<input type="checkbox"/>	Win 98	<input type="checkbox"/>	Netscape	<input type="checkbox"/>	Celeron	<input type="checkbox"/>	512 MB
<input type="checkbox"/>	Win NT	<input type="checkbox"/>	Mozilla	<input type="checkbox"/>	AMD Athlon	<input type="checkbox"/>	1024 MB (1 GB)
<input type="checkbox"/>	UNIX / LINUX	<input type="checkbox"/>	Opera	<input type="checkbox"/>	AMD Sempron	<input type="checkbox"/>	2048 MB (2 GB)
<input type="checkbox"/>	Mac OS	<input type="checkbox"/>	NCSA Mosaic	<input type="checkbox"/>	Mac G	<input type="checkbox"/>	Other:
<input type="checkbox"/>	Other:	<input type="checkbox"/>	Other:	<input type="checkbox"/>	Other:	<input type="checkbox"/>	

Web Connection

<input type="checkbox"/>	Connection Speed
<input type="checkbox"/>	Dial Up
<input type="checkbox"/>	Slow DSL (768Kbps/128 Kbps)
<input type="checkbox"/>	Fast DSL (1.5Mbps/384 Kbps)
<input type="checkbox"/>	Cable Modem
<input type="checkbox"/>	Satellite Modem
<input type="checkbox"/>	T1/T3
<input type="checkbox"/>	Other

Comments: