



Integrated System News Bulletin

**Updating CIN# on client financial tab
rather than in eligibility checks.**

**Attention: Contract Providers and DMH
Directly Operated**

STOP – Impact on You

If you have been changing clients Medi-Cal CIN number while performing eligibility checks rather than updating the CIN number on the client info financial tab you will be running the risk of getting your claims denied!

CAUTION – What You Need to Know

When Medi-Cal claims are being built in the Integrated System, the system is using the Medi-Cal CIN# from the financial tab on the client information screen to build the claim rather than using information that was used for the eligibility check.

GO – What You Need to Do

To avoid this issue, when you receive an updated Medi-Cal CIN number for a client, be sure to enter the corrected Medi-Cal CIN # on the financial tab first before performing an eligibility check.

