

6/9/2005



Integrated System News Bulletin

DELAY REASON (LATE CODE) 10

**Attention: DMH Directly-Operated
And Contract Providers**

This is to notify you that the State Department of Mental Health has recommended to the State Department of Health Services that it accept LAC-DMH Medi-Cal claims with late code 10 for service dates of February 2004 – September 2004 that were submitted to the State by March 31, 2005. Delay reason code 10 was only to be applied to claims that were late due to HIPAA conversion and/or IS issues that prohibited timely submission.

Providers who have unsubmitted claims for Medi-Cal eligible beneficiaries with service dates older than six months (but less than 13 months) that they believe to be late due to HIPAA conversion or IS issues which prevented timely claim submission (before a late code was required) should submit these claims with late code 10, the correct payers (Medi-Cal and if appropriate Medicare), and the correct Plan(s). The claims will continue to go to the State for Medi-Cal reimbursement, however, the claim will most likely be denied.

This recommendation is being made because the State requires that a Medi-Cal claim be submitted to the State before it can be considered in the claims dispute resolution process. Providers should read and follow the instructions provided in a May 17, 2005 letter from Gurubanda Singh Khalsa, Office of Finance. The letter was mailed to each legal entity's Chief Executive Officer and it includes the necessary requirements for disputing Medi-Cal claims. Providers should also read the Notice on Processing Claims in the Integrated System on the DMH Integrated System Website at www.dmh.co.la.ca.us/hipaa.

If you have questions regarding the dispute resolution process, please call Carmencita Roscoe at (213) 738-3304. Questions regarding claims submission in the IS, please call the Help Desk at (213) 351-1335.