



Integrated System News Bulletin

Medi-Medi Denied Claims

Attention: Directly-operated
And Contract providers

STOP – Impact on You

Since October 2005 DMH has made significant changes in the way Medi-Cal claims are submitted. Now they are submitted directly from the Integrated System bypassing the matching process from the MIS. This new process cleared many claims that were “stuck” in pending or forwarded status. Sometimes claims were “stuck” for a period of many months. As a consequence, Medi-Cal denied many claims because they required a late code. Claims with Medi-Cal denials are automatically denied by the IS with Deny Source FIN ADJ.

Directly-operated providers may be further impacted by this issue because of MHMIS and IS edits that prevent some of their crossover claims from being resubmitted or re-entered. When Directly-operated providers attempt to re-submit or re-enter crossover claims that were electronically submitted to Medicare they receive the Deny Reason “LAMH0436 LATE CODE REQUIRED”, “VALIDATE MEDICARE AND INSURANCE PAYMENT” or “LAMH4084-XOVR(E) CANNOT BE CHANGED”.



CAUTION – What You Need to Know

DMH has instructed our systems vendor to “roll back” Medi/Medi crossover claims for Contract and Directly-operated providers that were denied by Medi-Cal for late submission. They will add late code 7 to the claim and resubmit to Medi-Cal. The target claims to be “rolled back” are Medi/Medi claims with service dates within the 6 – 12 month window. Claims that have aged (service dates beyond the 12 month Federal statute) will not be rolled back.

GO – What You Need to Do

We are unable to provide a definite date when the “roll back” process will begin and complete. It is advisable that contract providers begin resubmitting these claims, especially any claims with December 2004 and January 2005 service dates. Further, providers should monitor the progress of the claim through the IS reports. From the point that the claims are resubmitted to the State, the claims will follow the normal Claim Life Cycle.