

**Partnerships in Excellence Program**  
**Client/Family Focused Services Rating Tool**

Name of provider: \_\_\_\_\_

Name of Program \_\_\_\_\_

Based only on the information submitted for the above program, assign a value (1-5) for each of the elements listed below using the following scale:

5 – Excellent; 4- Very Good; 3- Good; 2- Average; 1- No mention

**Client/Family Focused Service**

- 1. Emphasizes consumer and family friendly environment.....\_\_\_\_\_**
- 2. Provides early intervention efforts for families and communities.....\_\_\_\_\_**
- 3. Assures quick and easy access to services/appointments .....\_\_\_\_\_**
- 4. Increases services approaches to include all relevant providers in client service plan.....\_\_\_\_\_**
- 5. Provides on-going assessments which address the consumer’s and family’s changing needs.....\_\_\_\_\_**
- 6. Enhances supportive services for family members, including respite care.....\_\_\_\_\_**

**Service Uniqueness/Innovation.....\_\_\_\_\_**

**TOTAL\_\_\_\_\_**